



SureNet

Wireless Internet Access Request Form

FAX TO: 705-789-2550

Phone: 866-700-1977

CONTACT FIRST & LASTNAME

COMPANY NAME

HOME PHONE NUMBER

SERVICE PHONE NUMBER

CELL PHONE NUMBER

DAYTIME NUMBER

EMAIL ADDRESS

Service Address

ADDRESS LINE 1

ADDRESS LINE 2

CITY

POSTAL CODE

SITE PHONE NUMBER

SERVICE LOCATION LATITUDE (ACCURATE WITHIN 10 METRES OR LESS) SERVICE LOCATION LONGITUDE (ACCURATE WITHIN 10 METRES OR LESS)

The service location is not on an island

The service location is on an island, I understand that there is an additional fee of \$100 for island installs and the technician will require transportation to the island site.

I myself will be on site and as the property owner I am authorized to make any and all decisions as to equipment placement, cable runs, holes in walls, floors, roofs, ceilings and other such things.

The contact below will be on site and is authorized to make any and all decisions as to equipment placement, cable runs, holes in walls, floors, roofs, ceilings and other such things

ON SITE CONTACT NAME

ON SITE CONTACT PHONE NUMBER

DRIVING DIRECTIONS FROM NEAREST TOWN:

An installer from SureNet will be installing your wireless service. The following outlines a standard installation and indicates some of the additional charges that might incur if your location is more difficult to install. Payment for the installation will be due to the installer upon installation. Standard Installation - \$180.00 plus GST & PST
A standard installation consists of the following: 4 hours total onsite labour to assess the property for the best possible spot for the antenna and to install the antenna outside the home and the radio inside the home, up to a total of 75' (feet) of cable (a combination of outdoor and indoor cable is used) to run from outside antenna to inside radio, installation of standard antenna

Prices are plus applicable taxes.

\$49.99/mo Year Round Residential Service 1 yr contract including hardware rental

\$59.99/mo Seasonal Residential Service 2 yr contract including hardware rental

\$89.99/mo Standard SOHO Business Service 1 Year Contract

\$10.00/mo Optional Hardware Coverage

Payment Method

VOID cheque for Automatic Bank Withdrawal

Credit Card Number

Exp.

Cardholder Name

Please provide us with your Billing address if different than your service address.

Billing Address

Use Service Address

Use Address Below

BILLING CONTACT NAME BILLING CONTACT PHONE NUMBER FAX NUMBER

ADDRESS LINE 1 ADDRESS LINE 2

CITY PROV./STATE POSTAL CODE COUNTRY



Pricing

\$49.99 per month Residential – Year Round 1 year non-cancelable contract

Price includes Equipment Rental fee, Speeds: up to 3 mbps downstream, up to 1 Mbps upstream, 10 Email Accounts, Webmail Access, 100 MB of personal Webspace, No Charge dialup connection if wireless access fails, One-time Standard Installation charge of \$180.00

\$59.99 per month Residential – Seasonal 2 year non-cancelable contract

Price includes a \$15.00 Equipment Rental fee per month, Speeds: up to 3 mbps downstream, up to 1 Mbps upstream, 10 Email Accounts, Webmail Access, 100 MB of personal Webspace, No Charge dialup connection if wireless access fails, One-time Standard Installation charge of \$180.00

Optional Hardware Coverage \$10.00 per month

This service is an optional service available to you to cover the replacement cost of the hardware if the hardware fails due to a power surge or storm damage. Full replacement cost of the hardware is between \$800.00 and \$1200.00. If you would like to subscribe to this Optional Hardware Coverage please check off the box marked \$10.00/mth Optional Hardware Coverage under Service Details & Conditions of Service on Page 2.

Non Standard installation

Additional charges may include but are not limited to:

-\$1.00 per foot – additional outdoor cable

-\$0.50 per foot – additional indoor cable

-\$49.95 – 3’ tripod with mast

-\$32.95 – 10’ x 1.5” mast

Pricing is plus applicable taxes

Contract Terms:

I acknowledge that the standard installation is \$180.00—\$200.00 plus applicable taxes and it includes the installation and set-up of the radio and antenna, 75’ of CAT5 cable terminated at your router, switch or computer and configuration of your router or computer. Installs exceeding the above criteria will be charged additional fees and will be advised prior to the install. The external radio equipment will remain the property of SureNet and shall be returned to SureNet upon cancellation of service. Client will be billed up to \$1200 should the external radio equipment not be returned. Customer will be responsible to dismantle and return said equipment in good working order at his/her own expense or arrange for SureNet to remove and return said equipment at an additional fee charged to the customer. I acknowledge that any additional equipment such as routers, access points, etc, are not serviced or maintained by SureNet, but are the customers responsibility and are covered by any applicable manufacturer's warranties and technical support. Demarcation point is the Wireless Internet Modem. *New Wireless enrolments have a 1 or 2 year contract.* By signing below you authorize that once your installation has been completed and wireless service is confirmed at your location, a one year contract will begin for Standard Residential service or a two year contract will begin on the Seasonal Residential service. On the Standard Residential service you agree to pay in full the monthly price of your service for a minimum of 12 months as well as a one time installation fee of \$180.00 plus applicable taxes. On the Seasonal Residential service you agree to pay in full the monthly price of your service for a minimum of 6 months per calendar year for a minimum of 2 years as well as a one time installation fee of \$180.00 and a \$15.00 hardware rental per month for off season months the service is not being used. **There is a penalty for canceling wireless service prior to contract closing date. If you choose to cancel before your contract closing date you will be responsible to pay 100% of the charges for the remaining months of the contract. An equipment removal fee of \$75 applies to all cancellations unless someone else will be taking over the service at the same location. Service after your contract period will be automatically renewed for another 1 or 2 year term (1 year standard residential, 2 year seasonal) unless cancelation in writing is received 60 days prior to contract end date. This order form constitutes an order of service by SureNet Communications Group Inc.**

By signing the order form, you confirm the information you have provided to SureNet is true to the best of your knowledge and that you are 18 years of age or older.

My signature indicates that I have read SureNet’s Terms of Use as posted on www.surenet.net and I understand and agree to them.

Signature

Drivers License

Date Of birth